Accessibility statement for Meeting Mojo

Website accessibility statement inline with Public Sector Body (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018

This accessibility statement applies to frontend (public access) web sites generated via the Meeting Mojo application.

The websites are supported by Meeting Mojo Ltd and are created either by our customers or by our own operatives. The websites are used by people who attend events (real or virtual), and by event managers, and we want as many in these groups as possible to be able to use them.

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate some parts of the websites using just a keyboard
- listen to much of the website using a screen reader (including the most recent versions of JAWS (Job Access with Speech), NVDA (NonVisual Desktop Access) and VoiceOver)

We've also made the website text as simple as possible to understand.

Customising the website

With a few simple steps you can customise the appearance of our website to make it easier to read and navigate. Most of these can be done via your internet browser, open the links below to find out more about the main browser types. Note that Internet Explorer is no longer supported and should not be used.

[Windows Edge](#)
[Chrome](#)
[Firefox](#)
[Safari](#)

How accessible the websites are

We know some parts of our websites are not fully accessible. In addition, several parts can be modified by our customers and their users, often in a way that can reduce accessibility.

- some parts may not be fully compatible with screen readers
- you may not be able to access all content by using the keyboard alone
- not all media will have a transcript or be subtitled
- some text may not reflow in a single column when you change the size of the browser window and at certain levels of magnification.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, please contact us via our [Support Desk](#).

We'll consider your request and get back to you within 5 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact us via our [Support Desk](#).

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service (EASS)](#).

Technical information about this website's accessibility

Meeting Mojo Ltd. is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines 2.1 AA standard, due to the non-compliances listed below.

The full guidelines are available at:

[Web Content Accessibility Guidelines version 2.1](#)

Non accessible content

The content listed below is non-accessible for the following reasons.

Noncompliance with the accessibility regulations

The following items do not comply with the WCAG 2.1 AA success criteria

Level A

An image with a null alt attribute should not have title, aria-label or aria-labelled by attributes.
WCAG 2.1 A F39 Section 508 (2017) A F39

Content inserted with CSS is not read by some screen readers, and not available to people who turn off style sheets.

WCAG 2.1 A F87 Section 508 (2017) A F87

Document title must not be blank.
WCAG 2.1 A F25 Section 508 (2017) A F25

Duplicate id - the same ID is used on more than one element.
HTML5 WCAG 2.1 A 4.1.1 Section 508 (2017) A 4.1.1

Each a element must contain text or an image with an alt attribute.
WCAG 2.1 A F89 Section 508 (2017) A F89

HTML form control has no accessible name.
WCAG 2.1 A F68 Section 508 (2017) A F68

Removing the underline from links makes it hard for colour-blind users to see them.
WCAG 2.1 A F73 Section 508 (2017) A F73

The label element is blank.
WCAG 2.1 A 4.1.2 Section 508 (2017) A 4.1.2

Level AA

Ensure that text and background colours have enough contrast.
WCAG 2.1 AA 1.4.3 Section 508 (2017) AA 1.4.3

Provide information about the general layout of a site using a site map or table of contents.
WCAG 2.1 AA 2.4.5 Section 508 (2017) AA 2.4.5

The CSS outline or border style on this element makes it difficult or impossible to see the dotted link focus outline.
WCAG 2.1 AA F78 Section 508 (2017) AA F78

Disproportionate burden

We are not currently claiming that any accessibility problems would be a disproportionate burden to fix.

What we're doing to improve accessibility

Meeting Mojo is currently engaged in a system-wide update that will bring all websites up to date with the latest accessibility requirements. The new version is estimated to be completed by the end of 2020.

Accessibility improvements

Accessibility improvements, bug fixes and development work to fix issues will be recorded to keep a record of work completed.

Preparation of this accessibility statement

This statement was prepared on 16 September 2019. It was last reviewed on 18 August 2020.

This website was last tested in August 2020. The test was carried out by Meeting Mojo using automated auditing tools on a sample of 10 web pages, as recommended by the auditing tools.